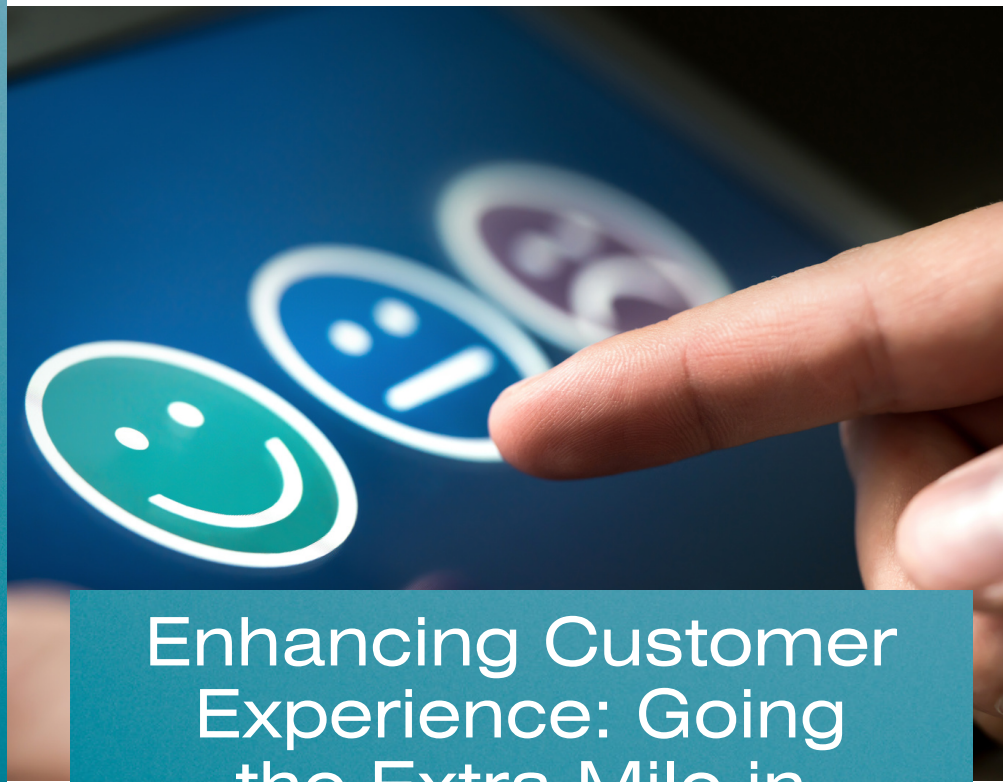# EMORY UNIVERSITY

Campus Services
Division of Business and Administration

SUMMIT
LEADERSHIP DEVELOPMENT SERIES

Enhancing Customer Experience: Going the Extra Mile in Problem-Solving

IN-PERSON
- **Date:** Tues. Oct. 24th
- **Time:** 10 a.m. - 12 p.m.
- **Location:** ESC N302

VIRTUAL
- **Date:** Tues. Dec. 12th
- **Time:** 1 p.m. - 3 p.m.

Creating and engaging in a culture of initiative and independent problem-solving among staff is crucial for organizational success.

This training will equip leaders with the knowledge and skills to encourage and support their staff in taking the initiative to solve problems effectively and independently.

Campus Services Learning & Development
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Zoom link to follow registration for virtual sessions.

@ Email any questions to **cscommunications@emory.edu**