

April, 4 2014



## *CSoT Occupants Happy With Progress*

Dear Tom (Tarantino),

Thank you for the installation of the emergency notifier in my office. The location is perfect, and I look forward to learning how to use it!

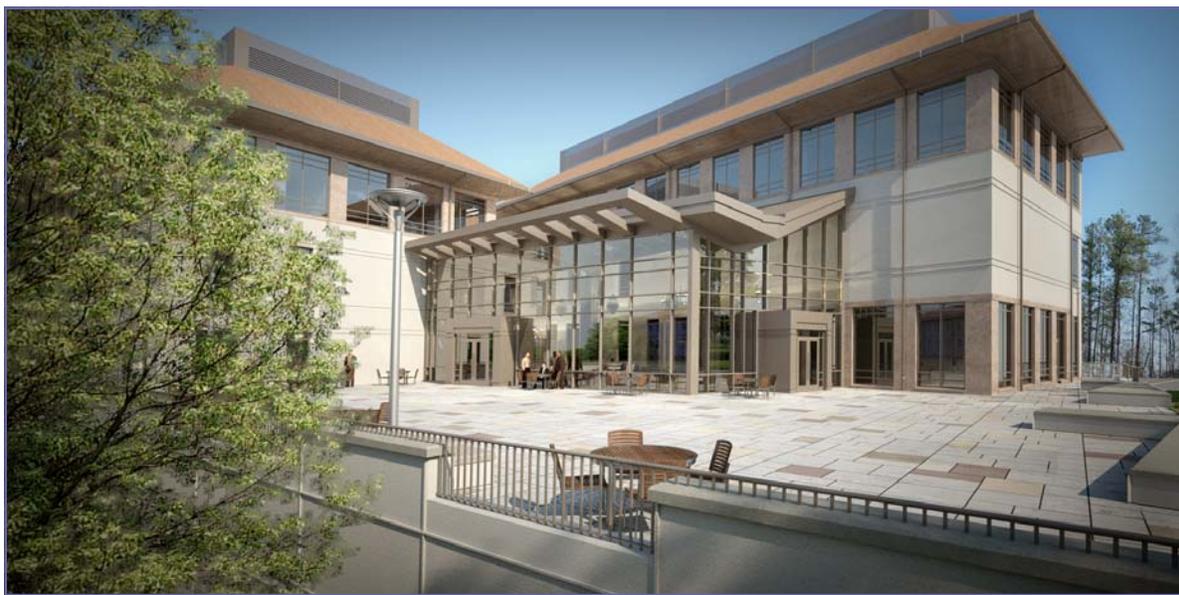
I also love the new floor! It's beautiful, and the efficient installation was appreciated by everyone. We all enjoyed returning from spring break to discover this new feature of Phase I.

The temporary walls remind us all that we'll be connected soon, and that's most welcome, too.

As far as I can tell, the work is going really well, and I continue to be grateful for the good, hard work of so many people. Your leadership has been terrific!

With Thanks,

Jan Love  
Dean  
Candler School of Theology



Campus Services

“Doing the right thing, the right way, for the right reasons”

# Teamwork Between Departments Ensures The Safety of Others

“Chief (Watson),

I would like to give my thanks to Officer Dalle Pазze and Sgt. Randall for the job they did Saturday aiding us (grounds) with the traffic and pedestrian control for the tree removals on Clifton Rd.

They are both truly professional in action and appearance and portray the attitude and image of Campus Services.

Thanks for all you all do everyday to keep our campus secure.

Robert Simon

Grounds Zone Supervisor

# Wanda McMullen’s Attention to Detail Makes a Big Impact

“Three Cheers to you, Wanda. I really appreciate your persistence to make me see the error on the GA Publix Marathon website. You pushed back three times before I finally saw what you were trying to communicate, and then I understood. You acted courageously by continuing to present to me what I was not seeing, and doing so helped us fix an oversight that could have had significant consequences. Our MVV calls on us to listen to understand, and your tenacity really brought that to light for me. Thank you for acting courageously and providing a teachable moment for me. Karen

Karen M. Salisbury

Chief of Staff

Campus Services



## *Arlene Jackson's Work Shines in Building C*

Ewart (Jack),

I want to take this time to tell you what a great job Arlene Jackson ( We call her Peaches) she has done in the past couple of months with keeping our office, located on the 2nd floor of Building C, exceptionally clean. I am so happy that she has been given the responsibility of our building and floor. Peaches has done an outstanding job of being consistent with the vacuuming in our offices. I have been at Emory for over 8 years and I have never seen our carpets look better. Everyday Peaches always has a cheerful attitude and bright smile. It is such a pleasure to have her to be part of the Planning Design and Construction Family. Thank you for letting her be part of our Emory experience .

Stephanie Davies-Dickinson  
Manager, Interior Design  
Emory University

## *PAIS Occupant Takes Notice of the Pride Destinae Barnes Shows in her Work*

Hi,

I just wanted to let you guys know that Destinae Barnes, the custodian responsible for the 4th floor in PAIS, is doing a wonderful job keeping the flooring in great condition. She takes a lot of pride in her work and it really shows.

I also appreciate that she cares about the safety and security of other people. She frequently reminds people to lock doors and not to leave their belongings out.

Just thought it'd be helpful to get some feedback on your employees.

Best,  
David

## *Corey Long Customer Service & Stewardship of Resources Appreciated*

Hi Terry (Bozeman),

How are you? It's been a while since we last spoke. I hope all is going well for you.

As you may know, I have been working at the Law School for the last 6 months on a short term project in the Operations Department. During this time, I have had the pleasure of working with Campus Services. They have been very supportive and wonderful in helping the Law School.

I am writing to praise Corey Long with your department for his recent work providing signage for the Law School. Corey has consistently presented attractive, cost-conscious options for the law school and is able to deliver the finished product in a timely manner. Corey's customer service skills are appreciated and we look forward to working with him again in the future.

Thanks again!

Regards,

Amish M. Mody | Operations

Emory University School of Law

## *Positive Attitude From Parking Services Reassuring for Stranded Driver*

Dear Parking and Transportation Services:

Last night I managed to drain my car battery while waiting for my commute partner to be ready to leave for the day. In a mild panic, especially after I realized my jumper cables were at home and not in the vehicle, I called for after hours assistance. The dispatcher was so helpful and reassuring – and she confirmed that someone could help me in approx 15 minutes.

This was on an Emory property right across the street from Fishburne deck and a little off the beaten path (1655 N Decatur Rd). But sure enough, in 15 minutes, a truck pulls up and Devin G. arrived to save the day. He was so friendly, reassuring, competent, and very helpful – and handled the problem quickly and efficiently. I really appreciate the positive attitude everyone I encounter from Transportation and Parking Services brings to their work. It speaks to great management and positive reinforcement that, truly, we are all Emory, and every part of this community can make an impact.

Devon told me his supervisor was Adele. I hope this can be passed on to Adele so she knows what a great employee Devon is and to extend my appreciation to her and to Devon once again.

Marcy Alexander  
Department Administrator  
History Department