



Newsbeat

Highlights and Headlines
from in and around
Campus Services

WINTER LETTER FROM PRESIDENT WAGNER

Dear Emory Community,

Finding the significance in our work and studies can be especially challenging these days. We are so bombarded by news of things that make us anxious for self-preservation and personal security, that we lose sight of larger meaning and the value of community.



I was reminded of this by a recent newspaper article that described the valuable work being done by retired men and women, often as volunteers. It was about "making a difference" in a second career. The article was inspiring, but it left me with a sense of sadness that many of those profiled had put off finding a sense of significance until after pursuing success and accomplishment in sometimes unsatisfying careers.

My hope is that we —as students, educators, staff, scholars, researchers, and healers—are able to see more immediate significance and meaning in what we do every day as members of the Emory community. What we do makes a difference in the world. At Emory this feeling of significance often comes with a sense of collegiality and community that satisfies, supports, and challenges us in ways that, according to the newspaper commentator, evade many people until later in life.

Certainly our nation and our university face very real economic and political challenges, which deserve our attention and energy. But even through these realities, we must continue to apply our collective wisdom and energy to pursue our meaningful mission to create, preserve, teach, and apply knowledge in the service of humanity. If we lose sight of these more noble reasons to come to campus and connect with our Emory community – beyond a paycheck, beyond a diploma – we risk losing our sense of meaning and our priorities.

One of these priorities is our responsibility to and for each other. In the past year, we have seen disturbing stories come from university communities that seem to have fostered too little of this kind of responsibility. As we begin a new year, then, it is worth recalling that our responsibility TO each other

calls us to work with high integrity, at our highest level, and to help others do the same. At the same time, our responsibility FOR each other calls us to ensure that improper and destructive activities do not go unaddressed. If you become aware of this kind of activity, please find the courage to go with the permission you already have to call it to someone's attention, for the sake of your colleagues and our community.

Many of us who have experienced being part of other university communities know that, among major research universities, Emory is unusual for its commitment to the power of community and collegiality. It is a heritage that we should enjoy and must work to preserve and advance. I continue to be grateful to be welcomed by you as a part of this remarkable place and wish for each of us, in this new year, the deep satisfaction and joy that come from being engaged members of this community of significance.

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LEADERSHIP TEAM SPOTLIGHT

SPOTLIGHT ON: KAREN SALISBURY

CHIEF OF STAFF TO VP OF CAMPUS SERVICES

What are you thinking about?

What I think about directly impacts what I experience in my life. *Wow*, that idea has intrigued me for years. Simply put, the ideas that I put into my head become the experiences I create in my life.

Here's how it works. If I am always complaining, I'll find more and more things to complain about - almost like being hard-wired to see the negative. Do you know people that complain all the time? Do you ever wonder why they have so much to complain about? I don't know about you, but I tend to avoid those people because I don't want to get caught up in their negativity. Unfortunately, they have become victims of their own negative thinking, and they don't know they have a way out of the vicious cycle.

On the other hand, when I keep my thoughts focused on goodness, and generosity of spirit, I tend to experience that goodness in my interactions with others. If I think about partnerships, enjoying the company of my colleagues, and being grateful for my blessings, then I'll have great experiences and really appreciate the relationships I've built. My thoughts are so powerful! They determine what I see - like wearing a pair of glasses that change and alter the clarity of my sight.

Tim Tebow, quarterback for the Denver Broncos is a lightning rod for controversy, but I really resonated with his comments after losing their game to New England. When he was being interviewed by the press he consciously spoke of the good things he experienced in the playoff game rather than focus on second guessing the team plays, or criticizing his performance. This is a person who sees the glass as half full rather than half empty.

If I view my life in a positive upbeat manner, focusing on the positive aspects of things around me, or like a glass that is half full - that is what I create. It gives me the power and the responsibility to direct my life, to be in the driver's seat of my experience. I like thinking about my great job, great colleagues, loving husband and family, and the extraordinary opportunity I've been given at Emory.

I invite you to take inventory of the ideas that are occupying your thoughts. Are they supporting the life you want to live? If not, throw them out and start thinking differently. It really can change your life.

Karen Salisbury

JoAnn Williams, First Transit Lifesaver

Late one night in October 2011, First Transit SafeRide Operator **JoAnn Williams** was surprised when a woman wearing Emory hospital attire stopped her SafeRide van and inquired about taxi service. Ms. Williams directed her to the taxi pickup area and continued her route. Later that night, Ms. Williams saw the woman near the Winship Cancer Institute, and realized that the barefoot woman needed help. She contacted her supervisor, who alerted Emory Police to the situation. EPD responded and determined that the woman was, in fact, a patient who had left the hospital. She was returned to the care of the Emory hospital, thanks to the alertness of Ms. Williams. For her awareness and concern, Ms. Williams received Emory Healthcare's Patient Safety Lifesaver Award - the first non-healthcare employee to ever receive one.



Joann Williams receives prestigious Emory Healthcare Patient Safety Lifesaver Award from EUH Associate Administrator, David Pugh.

"We are very proud of Ms. Williams and grateful to Emory Healthcare for recognizing her quick thinking and concern." said **Lisa Underwood**, Associate Vice President of Emory Transportation and Parking Services. "Ms. Williams' actions underscore the value of such dedicated and committed shuttle operators." Emory University Hospital Associate Administrator David Pugh agreed. "This is the first time that the award has been presented to anyone outside of Emory Healthcare. It's very rewarding to us, as healthcare providers, to see that we're supported this way by the rest of the Emory community. The patient that Ms. Williams is credited with saving was very lucky, indeed."

Joann Williams has two sons ages 25 & 22, the eldest of whom is currently working on his Master's degree. A native of Barbour County, Alabama, Ms. Williams is one of nine children and, like any good Southern girl, she enjoys fishing and baseball. Her mother passed in 1997, and her father recently celebrated his 87th birthday. Ms. Williams is employed by First Transit, the vendor that operates the shuttles under contract to Emory Transportation and Parking Services. She has been serving the Emory community as a shuttle operator since 2005, and began operating the Emory SafeRide route in May, 2011. The SafeRide program offers demand/response point-to-point transportation on campus late at night after other shuttle routes have stopped service for the day.

According to the EUH website, "The Patient Safety Lifesaver Award acknowledges individuals who demonstrate particular courage in raising a patient safety concern. The purpose of the award is not so much to recognize the concern itself, but the act of courage on the part of the individual raising the concern. All staff, providers, visitors, patients and families are eligible to nominate others or be nominated." Emory TPS, First Transit, and Emory Healthcare congratulate Ms. Williams on receiving the LifeSaver Award, and for representing the Emory community so well.

~submitted by Alice Sloan, Transportation & Parking Services

CONGRATULATIONS

A special congratulations goes out to Mark Wilson, Plumber Pipefitter, on obtaining his Master Plumbing License with the State of Georgia. Way to go on an awesome job Mark! We are very proud of you.

~submitted by Victor Jackson, Facilities Management Zone D



CSAB APPRECIATION BREAKFAST



As 2011 came to a close, the Campus Services Advisory Board (CSAB) marked the end of its third year. At the conclusion of this session the five remaining charter members reached the end of their terms (Andy Ewing, Brian Hinson, Steve Lange, Alice Sloan, and Mirian Willis), and we welcomed five new members (Charles Rossignol, Venita Shanks, Stephen Sheldon, Joseph Williams, and Brenda Wilson). To show our gratitude, on January 10th the CSAB was honored with a breakfast of appreciation for their service and dedication to Campus Services.



*~submitted by Ashley Cobette
Office of the VP of Campus Services*



CS HIGHLIGHTS

Kudos to the Emory Police Department



Sgt. Andrews working diligently to unlock the truck door.

On January 12, 2012 about 11:00am I, Marvin Lucas, a driver for Associated Paper was making a delivery on campus at 1510 Clifton Road at the loading dock. After completion of the delivery, I realized I had locked my keys inside of my truck unit number 524. A female staff member at 1510 Clifton Road, the Rollins Building, asked me what was wrong. I told her what the problem was and she decided I needed help, so she called Emory Police to assist me in gaining access into my truck.

Moments later **Officer J. R. Andrews** arrived. He assessed the situation and promptly went to work with his specialized wedges, inflatable bag, and hooks to attempt to unlock my truck. He climbed up, over and around my unit to get my door unlocked. He realized he was just a wedge or so short to complete the job so he called in back up, and that's when **Sgt. Lionel Randall** arrived.

These two Emory policemen worked tirelessly utilizing all of their ability and skills, and they finally were able to unlock my truck door so I could continue my delivery route. Officer J. R. Andrews and Sgt. Randall were extremely patient and professional with me, considering it was about lunch time and I'm sure they had better things to do than unlock doors.

I'm so thankful and appreciative of these two officers and Emory Police Department for having staff so prepared to handle this situation for me!!

~submitted by Marvin Lucas, Associated Paper Truck Driver

New Campus Services Suggestion Box

Campus Services, you spoke and we are listening! Many of you have expressed, in the employee survey and in the town hall meetings, the desire to have a suggestion box managed by my office. In our continued efforts to facilitate open lines of communication from all staff to my office, I am happy to announce the introduction of CSsuggestionbox@emory.edu. My desire is for Campus Services to be a dynamic entity that continues to evolve with the changing needs of the campus and the work force, but this cannot be accomplished without YOU!

I am very pleased with the big ideas you all submitted through the CSAB, but let's not stop there! I want to continue to hear your ideas about how we can improve on everything from sustainability, to efficiency, to communication. This suggestion box will be monitored by my staff and reviewed by the senior leadership team to assess the feasibility of each idea we receive. Those who submit ideas we decide to implement will have their names submitted to the CS Select committee for consideration. I look forward to receiving your input as we continue to make Campus Services a place "where excellence is our destination".

*Please note that CSsuggestionbox@emory.edu only accepts incoming emails from emory.edu addresses. Please contact your supervisor if you are unsure how to access your Emory email account.

~submitted by Matthew Early, Vice President for Campus Services



Freedom From Smoking

Campus Services 8-Session Freedom From Smoking Class

This American Lung Association program is an 8-week session designed to avoid the usual pitfalls associated with quitting smoking. The Freedom From Smoking behavior modification format provides strategies for tracking personal habits, developing coping strategies, and practicing in a supportive environment with others who are experiencing the same feelings and challenges.

**Mondays*– February 13- March 26, 2012
11:30 am - 1:00 p.m.**

**Campus Services, Building B
Training Room**

**An additional meeting will be held on Wednesday, March 7
Please discuss your time to attend this class with your supervisor*

Open to all Emory faculty, staff, and students free of charge.

**To more information or to register for this class, please contact the
FSAP at 404-727-4328.**



Faculty Staff Assistance Program
The Emory Wellness Center
1762 Clifton Road, NE, Suite P 1100
Atlanta, GA 30322
(404) 727-4328 or (404) 727-WELL
www.fsap.emory.edu

Click this link for additional information: <http://fsap.emory.edu/health/wellnesscourses/tobacco.html>

~submitted by Melissa Morgan, FSAP

Campus Services Computer Classes

CT 101: Introduction to Computers

Computers for Beginners

To keep up with a rapidly changing world, it is important to develop and maintain good computer skills. This class is an overview of how the computer works, including terms used and different components of the computer.

CT 101 will cover:

- *Identifying Parts of the Computer
- *Basic Terminology
- *Using the Keyboard & Mouse
- *Using Internet Explorer
- *Entering/Editing Data
- *Opening, Closing, Saving, & Printing Documents

This class is for those who are new to the computer or employees who wish to improve their computer knowledge. Sign up now to enhance your computer skills.

CLASS DATES

Day Shift– February 9, 16, & 23

8:00am-10:00am

Woodruff Library, Room 314

Evening Shift– February 7, 15, & 22

4:00pm-6:00pm

Woodruff Library, Room 314

Night Shift– February 9, 16, & 24

5:00am-7:00am

1599 Clifton Rd, Training Room 1

Oxford– February 10 & 24

9:30am-11:30 am

Pierce Hall, Room 206



This session will teach you how to use and navigate the computer more effectively.

Contact Traci May at 404-712-2465 or traci.may@emory.edu to sign up for these classes.



Welcome Samantha Thomas

We are excited to announce **Samantha Thomas** as the Assistant Director of Transportation and Parking Services. Samantha comes to Emory from Stony Brook University in New York where she was the Operations Manager of their university shuttle and transit bus operation. In the 12 years that Samantha has been working in the transportation industry, she has been a bus driver, trainer, supervisor, and operations manager. In addition, Samantha has developed routes, created driver bid schedules, safety programs, and employee recognition programs. Samantha was born in Jamaica and tells us she loves to travel and has been to many exotic locations

including St. Thomas, St. Kitts, St. Maarten, London and other points on the globe. She is a big sports fan, in particular basketball, as she played on her high school team. Other interests include reading, dancing, and eating. Her office is located in the TPS department on the Clairmont campus. Please stop by to give her a warm Campus Services welcome.

~submitted by Adele Clements, Transportation & Parking Services

TRAINING ROOM GETS SMART



Training Room "B" now equipped with SMARTBoard for interactive training sessions as well as a 125" screen and powerful projector for better visibility from the rear of the room.

Whether it is a project status meeting, staff meeting or classroom training, there is rarely a day of the week that goes by without the Campus Services training room being utilized.

To keep up with this high demand and ever evolving technology, in January, the training room was out fitted with a SMARTBoard for interactive training sessions as well as a 125" screen and powerful projector for better visibility from the rear of the room.

The SMARTBoard also has videoconferencing capability, which allows the training room to instantly become a "War Room" in times of emergency. Utilizing the Bridgit conferencing software, essential personnel who may not be

able to physically attend the meeting may conference in from anywhere around campus, around the country or around the world.

A special thank you to **John Pine (CSA)**, **FM Zone C**, and the **FM Paint Shop** for their combined efforts in making this project a success!

~submitted by Avril Occilien-Similien, Training & Communications

CAMPUS SERVICES OPEN POSITIONS

~submitted by Kelli Howell-Robinson, Human Resources

Department	Job Title	Job Requisition ID	Positions open
Bldg & Res	Custodian, Sr	24683BR	6
Bldg & Res	Custodian	24686BR	2
Bldg & Res	Custodian (Reg PT)	24687BR	4
Bldg & Res	Custodian (Housing)	24231BR	1
Bldg & Res	Custodian Sr (Oxford)	26662BR	1
Bldg & Res	Supervisor, Custodial (Oxford)	26664BR	2
EPD	Police Officer	25325BR	2
EPD	Mgr., Police Communications	25830BR	1
Grounds	Landscaper	24680BR	1
Grounds	Landscaper	25493BR	1
Grounds	PT Landscaper	22018BR	1
Parking/Trans	Mgr., Enforcement Officer	25925BR	1
Parking/Trans	Enforcement Officer	24475BR	1
Steam Plant	Steam Plant Mechanic	24220BR	1
Zone E Maint.	Maintenance Mechanic	23322BR	1
Zone E Maint.	Maintenance Mechanic	25496BR	1

All applications need to be submitted electronically at <http://www.hr.emory.edu/careers/index.html>



RecycleMania!

FEBRUARY 5 – MARCH 31, 2012

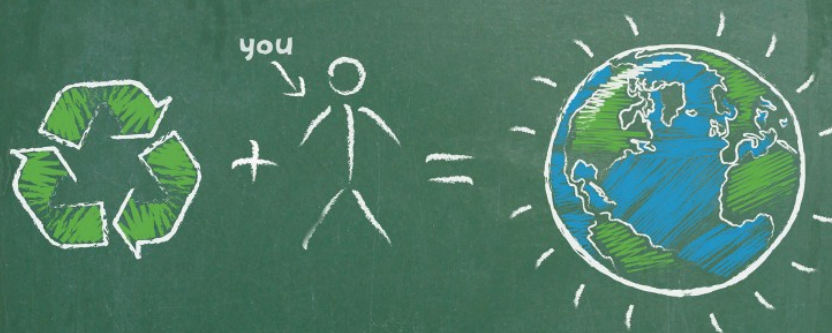
RecycleMania is a friendly competition and benchmarking tool for college and university recycling programs to promote waste reduction activities to their campus communities.

Emory RecycleMania – Competition Division

- Emory University will compete in the “Competition Division” which includes the following categories:
- Per Capita Classic
- Waste Minimization
- Grand Champion
- Gorilla Prize (Papers, Cardboard, Bottles, Cans)
- Targeted Materials = White Paper and Compost

Goals :

- Increase recycling participation by students and staff.
- Heighten awareness of Emory’s waste management and recycling programs.
- Lower waste generated on campus by reducing, reusing and recycling.
- Serve as a catalyst for universities to build and expand campus waste reduction programs.



It All Adds Up

Join students all across America competing in
RecycleMania, the eight-week recycling competition.

For more information please visit: www.recyclemaniacs.org

If you want to “Be a RecycleManiac!” call or write:

Molly Lutton - mlutton@emory.edu 404.712.0093

Deena Keeler - deena.keeler@emory.edu 404.727.9275

Claire Wall - claire.wall@emory.edu 404.712.8921

EMORY
RECYCLES



sustainability
initiatives

Get in the Recycling Game

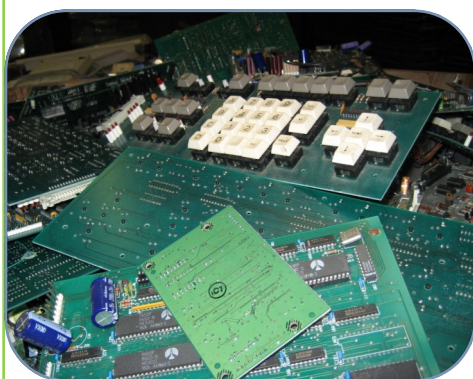
The average college student produces 640 pounds of solid waste each year that includes 500 disposable cups and 320 pounds of paper. It's that time of year when collecting and sorting trash pays off.

For the eighth year, Emory is joining other national college campuses in the annual [RecycleMania](#) contest, which is designed to reduce campus waste and increase recycling awareness.



From Feb. 5 to March 31, students and staff will help Emory compete in the 'Competition Division' which includes:

- ◆ Per capita classic to determine which school can collect the largest combined amount of paper, cardboard and bottles and cans per person.
- ◆ Waste minimization rewards schools that generate the least amount of combined waste and recyclables.
- ◆ Grand champion category combines trash and core recyclable materials to determine a school's recycling rate as a percentage of its overall waste generation.
- ◆ Gorilla prize (paper, cardboard, bottles and cans)
- ◆ Targeted materials (white paper and compost)



"Colleges and universities are like small cities that consume large amounts of resources and generate a lot of waste," says **Deena Keeler**, assistant director for auxiliary services. "This annual competition is a fun way to engage the campus community about recycling and waste reduction."

According to Ms. Keeler, recycling has many more benefits than reducing landfill use. "It reduces energy consumption among other things. By reducing the amount of trash sent to the landfill through recycling, you are helping to reduce greenhouse gases."

Did you know that paper makes up 35 percent of solid waste sent to landfills? Here are some recycling tips to optimize paper use to benefit the environment.

- ◆ Recycle mail in the mixed paper bin
- ◆ Use both sides of paper to print or take notes
- ◆ Recycle cardboard instead of leaving it as litter.
- ◆ Place milk, juice and soup cartons in the recycling bin instead of the trash can.

The eight week contest is sponsored by [Emory Recycles](#) and the [Office of Sustainability Initiatives](#).






~submitted by Kelly Gray, Emory University Communications

February

"There is only one happiness in life-to love and be loved."

~George Sands

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2 FM Supervisors' Meeting	3 RREs & Goals Pilot Training	4
5	6	7 CSAB Meeting Computer Training Class (Woodruff Library)	8 New Hire Orientation	9 Computer Training Class (1599 Clifton Rd & Woodruff Library)	10 Computer Training Class (Oxford)	11
12	13 FSAP Freedom From Smoking	14 EHSO Training Valentine's Day 	15 Computer Training Class (Woodruff Library)	16 BRS Supervisors' Mtg Computer Training Class (Woodruff Library)	17	18
19	20 FSAP Freedom From Smoking Presidents' Day 	21 Defensive Driving Class	22 EHSO Training Computer Training Class (Woodruff Library)	23 Computer Training Class (Woodruff Library)	24 EHSO Training Computer Training Class (1599 Clifton Rd & Oxford)	25
26	27 FSAP Freedom From Smoking	28	29			
EMPLOYEE UPDATE - FEBRUARY						

CALENDAR KEY:		Training
		Committee Meetings
		Sessions for Supervisors
		Holidays/Special Events
		Other Meetings



Welcome - New Hires

James Holland, *Steam Plant Mechanic*, FM Steam Plant

David A. Jackson, *Police Officer*, EPD

Melissa King, *Sr. Interior Designer*, Planning, Design, & Construction

Feedback and story ideas are welcomed!

Please Contact:

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Training & Communications Coord.
traci.may@emory.edu
404-712-2465

Avril Occilien-Similien
Manager, Training & Communications
avril.occilien-similien@emory.edu
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